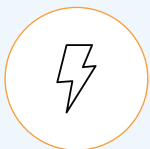




Cellular Managed Services

MAXIMIZE UPTIME. MINIMIZE RISK.

Industrial Networking Solutions (INS) has delivered mission-critical connectivity for more than 25 years. With INS CARE, our managed services program, you gain a trusted partner to design, implement, and manage your mobility and IoT initiatives with speed, reliability, and security. Our experts understand the operational challenges unique to your business. We deliver tailored, fully integrated wireless solutions that protect your investments, empower your workforce, and keep your operations running without disruption.



Rapid Response

Connectivity issues can disrupt critical operations at any time. INS CARE gives your team priority access to experienced technical specialists who can quickly assess the issue, perform remote diagnostics, and coordinate directly with the equipment manufacturer when escalation or replacement is required. From initial troubleshooting through resolution, INS manages the support process to reduce delays and help restore reliable operations as quickly as possible.



Engineering Expertise

- Network design consultation
- Security compliance review
- Direct OEM engagement for solutions optimization



Network Management

- Device monitoring and diagnostics
- Remote troubleshooting support
- Group and device usage reporting with automated alerts
- Data usage tracking with thresholds
- Remote firmware updates for ongoing reliability

PARTNER WITH INS

From field deployment to long-term management, INS CARE delivers the confidence you need to operate securely and efficiently. With our proven experience, rapid response, and commitment to customer service, you can trust INS to keep your critical networks running without compromise.

Service Plans

Premier CARE

- 24/7 Priority Help Desk and Ticket Intake
- Rapid RMA
- Advanced Sparing
- Cloud Management Setup
- Network Monitoring and Fault Management
- Configuration Management
- Device Network Tuning
- Annual Reporting

Total CARE

- 24/7 Priority Help Desk and Ticket Intake
- Rapid RMA
- Advanced Sparing
- Cloud Management Setup
- Network Monitoring and Fault Management
- Configuration Management
- Device Network Tuning
- Annual Reporting
- Backup SIM from: **SOLVE** NETWORKS